

Terms of Service

Last Updated: February 4, 2026

1. ACCEPTANCE OF TERMS

By accessing or using Manage My Clinic ("Service", "Platform", "we", "our", or "us"), you agree to be bound by these Terms of Service ("Terms"). If you do not agree with any part of these Terms, you may not use our services.

2. DESCRIPTION OF SERVICES

Manage My Clinic is a healthcare technology platform that provides tools and services including:

- Patient management
 - Appointment scheduling
 - Electronic medical records (EMR/EHR)
 - Telemedicine and online consultations
 - Prescription and medical documentation
 - Billing and payment processing
 - Laboratory and diagnostic integrations
 - Healthcare analytics and reporting
 - Clinic and hospital management solutions
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3. ACCOUNT REGISTRATION

To use our services, you must:

- Be at least 18 years old or have authorized guardian consent
- Provide accurate and complete information
- Maintain the confidentiality of your login credentials
- Promptly update account information when necessary
- Accept responsibility for all activities under your account

Healthcare professionals must ensure that all credentials and licenses provided are valid and legally authorized.

4. SUBSCRIPTION, BILLING & PAYMENTS

4.1 SUBSCRIPTION PLANS

Manage My Clinic may offer multiple subscription plans with varying features and usage limits. Pricing and plan details are available on our platform.

4.2 BILLING

- Subscription fees are billed monthly or annually
- Payments must be completed through approved payment methods
- Fees are non-refundable unless otherwise specified
- We reserve the right to revise pricing with prior notice

4.3 CANCELLATION

Users may cancel subscriptions at any time. Access to paid services will remain active until the end of the current billing cycle.

5. ACCEPTABLE USE

You agree not to use the platform to:

- Violate any applicable laws, healthcare regulations, or medical ethics
 - Upload false, misleading, or unauthorized medical information
 - Access data without authorization
 - Transmit malware, harmful code, or malicious software
 - Interfere with platform security or functionality
 - Use the platform for fraudulent activities
 - Violate patient privacy or confidentiality obligations
 - Attempt unauthorized access to servers, databases, or systems
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6. HEALTHCARE & MEDICAL DISCLAIMER

Manage My Clinic provides technology solutions and does not replace professional medical advice, diagnosis, or treatment.

- Healthcare professionals remain solely responsible for medical decisions
- Patients should consult licensed medical practitioners for healthcare advice
- We do not guarantee medical outcomes or treatment effectiveness

In emergencies, users should contact local emergency healthcare providers immediately.

7. DATA PRIVACY & SECURITY

Your use of the platform is governed by our Privacy Policy.

We implement industry-standard security practices, including:

- Encrypted communication (SSL/TLS)
- Secure data storage
- Access controls and authentication
- Security monitoring and audits

Users are responsible for maintaining the confidentiality of their credentials.

8. INTELLECTUAL PROPERTY

8.1 OUR INTELLECTUAL PROPERTY

All platform content, software, branding, designs, features, and functionality are owned by Manage My Clinic and protected under applicable intellectual property laws.

8.2 USER CONTENT

Users retain ownership of their uploaded content and medical records. By using the platform, you grant us limited rights necessary to operate and provide services.

9. THIRD-PARTY INTEGRATIONS

Our services may integrate with third-party providers such as:

- Payment gateways
- Laboratories
- Telemedicine tools
- SMS/email providers
- Insurance platforms

We are not responsible for third-party services, interruptions, or policies.

10. LIMITATION OF LIABILITY

To the maximum extent permitted by law, Manage My Clinic shall not be liable for:

- Indirect or consequential damages
- Loss of profits, revenue, or data
- Service interruptions or downtime
- Unauthorized access caused by user negligence
- Medical decisions made by healthcare providers

Our total liability shall not exceed the amount paid by you to Manage My Clinic during the twelve (12) months preceding the claim.

11. INDEMNIFICATION

You agree to indemnify and hold harmless Manage My Clinic, its employees, affiliates, and partners from any claims, liabilities, damages, or expenses arising from:

- Your use of the platform
 - Violation of these Terms
 - Violation of applicable laws or regulations
 - Infringement of third-party rights
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12. SUSPENSION & TERMINATION

We reserve the right to suspend or terminate access to the platform without prior notice if:

- These Terms are violated
- Fraudulent or harmful activity is detected
- Required by law or regulatory authorities

Upon termination, access to services may be revoked immediately.

13. CHANGES TO TERMS

We may update these Terms periodically. Updated versions will be posted on this page with the revised "Last Updated" date.

Continued use of the platform after changes constitutes acceptance of the updated Terms.

14. GOVERNING LAW

These Terms shall be governed by and interpreted under the laws of India.

Any disputes arising from these Terms shall be subject to the jurisdiction of the courts located in Haryana, India.

15. CONTACT US

If you have questions regarding these Terms of Service, please contact us:

Manage My Clinic

Email: legal@managemyclinic.in

Website: <https://managemyclinic.in>