

Privacy Policy

Last Updated: February 4, 2026

1. INTRODUCTION

Manage My Clinic ("we", "our", or "us") is committed to protecting your privacy and safeguarding your personal and health-related information. This Privacy Policy explains how we collect, use, disclose, and protect your information when you use the Manage My Clinic platform, website, mobile applications, and related healthcare services.

2. INFORMATION WE COLLECT

2.1 PERSONAL INFORMATION

We may collect the following personal information:

- Full name
- Email address
- Phone number
- Date of birth
- Gender
- Address and location information
- Clinic or hospital information
- Emergency contact details

2.2 HEALTH & MEDICAL INFORMATION

Depending on the services used, we may collect:

- Medical history
- Prescriptions and medications
- Lab reports and diagnostic results
- Appointment and consultation records
- Insurance information
- Doctor notes and treatment plans

2.3 TECHNICAL & USAGE INFORMATION

We automatically collect certain information, including:

- IP address
- Device and browser information
- Operating system

- Login activity
 - Usage analytics and performance data
 - Cookies and tracking technologies
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3. HOW WE USE YOUR INFORMATION

We use your information to:

- Provide and manage healthcare services
 - Schedule and manage appointments
 - Maintain electronic medical records
 - Facilitate doctor-patient communication
 - Process billing and payments
 - Improve platform functionality and user experience
 - Send service notifications and updates
 - Ensure security, fraud prevention, and compliance
 - Comply with legal and regulatory obligations
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4. SHARING OF INFORMATION

We may share your information with:

HEALTHCARE PROVIDERS

Doctors, clinics, hospitals, laboratories, and healthcare professionals involved in your treatment.

SERVICE PROVIDERS

Third-party vendors who assist with:

- Cloud hosting
- Payment processing
- Analytics
- Communication services
- Technical support

LEGAL AUTHORITIES

When required by applicable laws, regulations, court orders, or government requests.

We do not sell your personal or medical information to third parties.

5. DATA SECURITY

We implement industry-standard security measures to protect your information, including:

- SSL/TLS encryption
 - Encrypted data storage
 - Role-based access controls
 - Secure authentication systems
 - Regular security monitoring and audits
 - Backup and disaster recovery mechanisms
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6. DATA RETENTION

We retain your information only for as long as necessary to:

- Provide healthcare services
- Maintain legal and medical records
- Comply with regulatory requirements
- Resolve disputes and enforce agreements

You may request deletion of your account and personal data, subject to applicable healthcare regulations.

7. YOUR RIGHTS

Depending on your location and applicable laws, you may have the right to:

- Access your personal information
 - Correct inaccurate data
 - Request deletion of data
 - Restrict or object to processing
 - Withdraw consent
 - Request data portability
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8. COOKIES & TRACKING TECHNOLOGIES

We use cookies and similar technologies to:

- Improve website functionality
- Analyze platform usage
- Enhance user experience
- Remember user preferences

You can manage cookie settings through your browser preferences.

9. THIRD-PARTY SERVICES

Our platform may contain links or integrations with third-party services. We are not responsible for the privacy practices of external websites or platforms.

10. CHILDREN'S PRIVACY

Manage My Clinic services are not intended for children under 18 without parental or guardian consent. We do not knowingly collect personal information from minors without appropriate authorization.

11. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy periodically. Any changes will be posted on this page with an updated revision date.

12. CONTACT US

If you have questions, concerns, or requests regarding this Privacy Policy, please contact us:

Manage My Clinic

Email: privacy@managemyclinic.in

Website: <https://managemyclinic.in>